

Important processing instructions:

The completely filled form must be accompanied by all proofs (delivery note/invoice) of purchase of the part being rejected by the end customer and proof of purchase by the workshop from the retailer.

- Please note that missing or wrong information and the resultant back-and-forth queries can cause unnecessary costs and delays.
- Please provide a separate, fully filled application for every rejected component.
- Please provide a comprehensive listing of any incidental costs.

Fast processing is only possible when the application is completely filled out.

Warranty application for parts by
Ferdinand Bilstein GmbH + Co. KG
 Wilhelmstraße 47
 58256 Ennepetal

Warranty no.

Date

Customer/workshop

Name

Contact person

Address

Postal code

City

Wholesaler

Name

Customer no.

Contact person

Address

Postal code

City

Submitted by branch

Your reference no.

Administrator

Part no.

Description

Customer part no.

Other

Vehicle manufacturer/make

Key 1

Key 2 (for Germany only)

VIN

Registration no.

Engine code

Engine no.

Engine size

HP/kw

Initial registration

Fitment date

Installation mileage

Removal date

Removal mileage

Error description

All documents for installation/removal costs (follow-up costs) in the amount of Euro + VAT are included. Any Documents submitted after submission can't be considered.